



COLLECTION AND PROCESSING OF PERSONAL AND SPECIAL PERSONAL INFORMATION - CONSENT FORM

At ISGAM AG, further known as “ISGAM”, “we”, “our” or the “company”, we respect your privacy and are committed to protecting and responsibly managing your Personal Information. This may include the Personal Information of other persons that you provide when engaging with us and for whom it is assumed that you have received their permission to share their Personal Information with us for the purposes set out below and in the Privacy Policy Statement, which is available [here](#) and also via the Compliance and Legal section of our website, www.isgam.ch.

Personal Information is defined by the Protection of Personal Information Act (the Act) as;

“information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, including, but not limited to—

- (a) information relating to the race, gender, sex, pregnancy, marital status, national, ethnic or social origin, colour, sexual orientation, age, physical or mental health, well-being, disability, religion, conscience, belief, culture, language and birth of the person;*
- (b) information relating to the education or the medical, financial, criminal or employment history of the person;*
- (c) any identifying number, symbol, e-mail address, physical address, telephone number, location information, online identifier or other particular assignment to the person;*
- (d) the biometric information of the person;*
- (e) the personal opinions, views or preferences of the person;*
- (f) correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence;*
- (g) the views or opinions of another individual about the person; and*
- (h) the name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person”.*

To comply with the Protection of Personal Information (POPI) Act, we require your consent and authorisation to process your Personal Information, including your special personal information as defined by the Act, which we collect and process both in South Africa and Switzerland to enable us to provide the services, assistance and product solutions you may require.

We will collect the minimum required information and we will process that only for the purposes for which it was collected or as agreed with you. These purposes include the following;

- To confirm and verify your identity or to verify that you are an authorised user for security purposes.
- To share with and provide relevant products or services to you, to carry out the transaction you requested and to maintain our relationship, as well as responding to your queries.
- To advise you of, or offer to you, any enhanced services, or new services that become available from time to time and which you may become entitled to or qualify for.
- For operational purposes required to assist you with the solutions you require.
- For audit and record-keeping purposes and in connection with possible requirements by the Information Regulator or other Government agency allowed by law, legal proceedings, or court rulings.
- To analyse, assess and improve our business and services.

To support our service offerings to you, it is necessary to share your personal information with one or more of the banks, insurance and investment companies or other third-party operators that we work with, as well as our auditors. In these cases, and despite ISGAM remaining the responsible party, we are required to have agreements in place with these operators to ensure that they protect and process the information securely.

At any time, you have the right to;

- to ask us to update, correct or delete your personal information, which includes the authority and consent provided in this form;
- to object to the processing of your personal information;
- to withdraw your consent;
- to complain to the Information Regulator.

CONSENT AND AUTHORISATION:

I, _____ (name and surname), ID/Passport number _____

understand and consent and:

authorise and give ISGAM and its representatives and relevant operators permission to process my personal information for the purposes mentioned in this document:	Yes	No		
	<input type="checkbox"/>	<input type="checkbox"/>		
authorise that ISGAM and its representatives may contact me from time to time to offer additional services or solutions:	Yes	No		
	<input type="checkbox"/>	<input type="checkbox"/>		